

Volume III – Issue 7

Summary of Monthly Operations

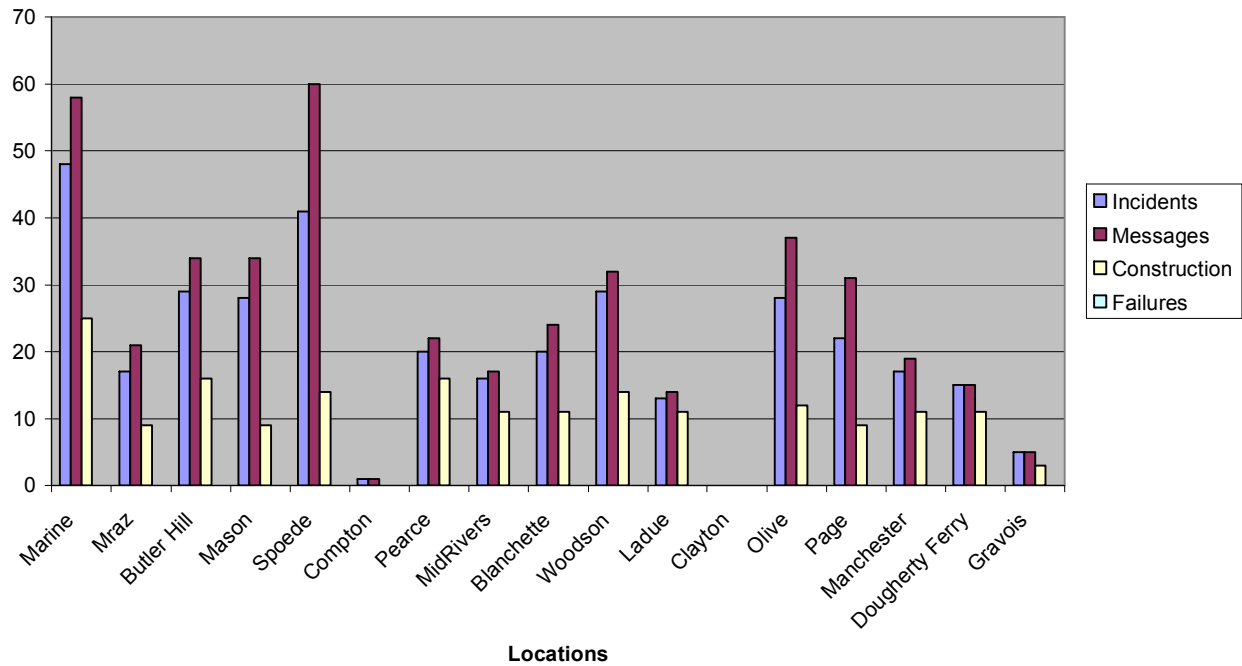
- **Incident management** - The Transportation Management Center and Motorist Assist responded to 1103 incidents (crashes and disabled vehicles only) which included:
 - 24 incidents involving commercial vehicles
 - 20 incidents involving injuries
 - 1 incidents involving fatalities.
 - 0 incidents that could be classified as a secondary incident
 - 2 incidents in a work zone
 - Motorist Assist responded to a total of 4164 calls (including and in addition to crashes and disabled vehicles)
- **Incident management** – Incident Management Coordinator and Emergency Response Teams responded to 150 incidents which included:
 - 5 incidents involving commercial vehicles
 - 4 incidents involving HazMat spills (fuel)
 - 35 traffic crashes involving 20 injuries
 - 3 crashes that could be classified as a secondary incident
 - 7 incidents in a work zone
- **Dynamic Message Sign (DMS) and Portable Changeable Message Sign (CMS) Use**
 - 18 DMS and 35 CMS were activated for 630 incidents with a total of 714 messages
 - 18 DMS were activated for roadwork 217 times
 - I-44 Corridor Message Boards were activated 81 times for incidents/delays
- **US 67/Lindbergh Boulevard Tunnel Operational Notes**
 - Tunnel DMS boards were activated 8 times during July for maintenance work

Transportation Management Center Operations

- **Customer Service Operations:**
 - 5861 Customer Service Contacts (5432 Calls + 283 Walk-ins + 146 Emails)
 - 1129 Customer Service Call Reports
 - 625 E-Alerts to Media
 - 89 STLTraffic Alerts
 - 68 I-44WZ Incident Alerts

Dynamic Message Sign Usage

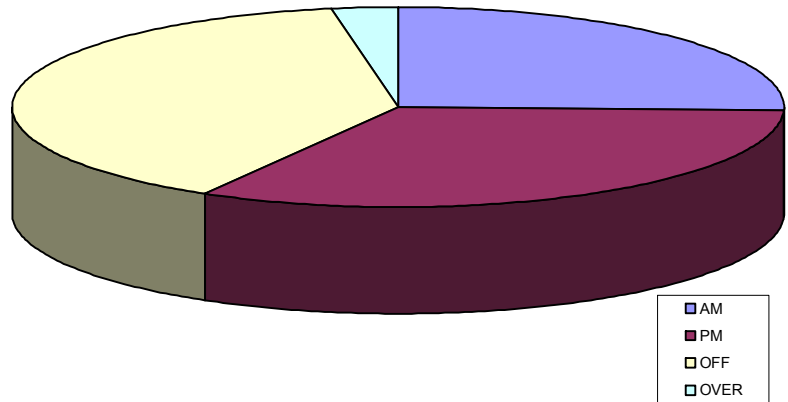
July DMS Usage

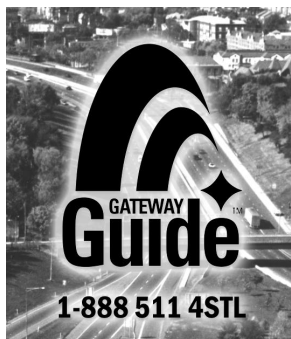


July DMS/CMS Usage

	Days			
	Incidents	Messages	Construction	Failed
Marine	48	58	25	0
Mratz	17	21	9	0
Butler Hill	29	34	16	0
Mason	28	34	9	0
Spoede	41	60	14	0
Compton	1	1	0	0
Pearce	20	22	16	0
MidRivers	16	17	11	0
Blanchette	20	24	11	0
Woodson	29	32	14	0
Ladue	13	14	11	0
Clayton	0	0	0	0
Olive	28	37	12	0
Page	22	31	9	0
Manchester	17	19	11	0
Dougherty Ferry	15	15	11	0
Gravois	5	5	3	0
Koch	31	36	18	0
CMS	216	216		
Total	630	714	217	0
AM	106			
PM	135			
OFF	162			
OVER	11			

July DMS Time of Day Usage





Gateway Guide Hotline Summary Report (1-888 511 4STL)

Activity Summary for June, 2006

Application	All	Report Date	8-11-2006
Activity	2006-07-01, To		
Dates	2006-07-31	Shortest Call	0 Minutes, 1 Seconds
Activity	Calls 1839 Active Ports 11	Average Call	1 Minute, 28 Seconds
Summary	Minutes 2714.6	Longest Call	13 Minutes, 4 Seconds

Daily Breakdown of Calls:

S	217
M	285
T	251
W	298
T	279
F	308
S	201



General Statistics – July 2006 for www.gatewayguide.com

Hits	Entire Site (Successful)	23,260,779
	Average per Day	726,899
	Home Page	N/A
Page Views	Page Views	1,697,288
	Average per Day	53,040
	Average per Unique Visitor	85
	Document Views	552,797

Visits

Visits

63,998

	Average per Day	1,999
	Average Visit Length	00:38:50
	Median Visit Length	00:00:03
	International Visits	2.17%
	Visits of Unknown Origin	33.71%
	Visits from United States	64.11%
	Visits Referred by Search Engines	0
	Visits from Spiders	1,734
	Unique Visitors	19,819
Visitors	Visitors Who Visited Once	14,848
	Visitors Who Visited More Than Once	4,971

